



Place of Hearing: Narla

Appeared:

1. **For the Complainant** – Sri Bhodeva Rana, At/Po-Ulikupa, Ps-Narla, Dist.-Kalahandi.
2. **For the Respondent** – Sri Kamalesh Kumar Pradhan, SDO Elect. Narla, TPWODL.

Complaint Case No. BPT-71/2024

Sri Bhodeva Rana,
At/Po-Ulikupa,
Ps-Narla,
Dist.-Kalahandi.
Con. No. 9034-1591-2427

COMPLAINT

Sri Kamalesh Kumar Pradhan,
SDO Elect. Narla,
TPWODL.

-Versus-

OPPOSITE PARTY

GIST OF THE COMPLAINT:

The complainant consumer Sri Bhodeva Rana, At/PO- Ulikupa, Ps- Narla Dist- Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Narla on dt.15.02.24, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/ Dom supply with CD of 0.50 KW having consumer No - **9034-1591-2427** under SDO Elect. Narla.
- 2) As complained by complainant the abnormal bill was served from 07/2021 to 05/2022 on the disconnection period.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To withdraw the bill, which was raised in the disconnection period.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (SDO Elect. Narla) in its counter reply and course of hearing submitted as follows:

- 1) PVR 05.03.2024
- 2) Billing Abstract from April 2021 to February 2024
- 3) Date of supply: 15.12.2020
- 4) Category: LT/ Dom



- 5) Connected Load: 0.5 KW
- 6) Meter No- 300012140
- 7) Installed on 03.07.2022 with IMR: "0" Kwh
- 8) CMR: "605" Kwh
- 9) Meter Status: OK
- 10) Fact of the complainant: Revision of bill
- 11) As written version submitted by SDO Elect. Narla as follows:
 - The average bill was served from 07/2021 to 05/2022.

FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing. The OP submitted that the average bill was served from 07/2021 to 05/2022.
- As per billing database the provisional/average bill was served from 07/2021 to 07/2022. And provisional adjustment has taken into account for the month of 06/2022 & 07/2022.

ORDER
05.04.2024

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

- To revise the bill from 07/2021 to 05/2022 by taking average consumption of present meter (i.e. IMR "0" Kwh on 07/2022 and FMR "202" on 12/2022).

The case is disposed of accordingly.

Compliance report must be submitted to the Forum by the opposite party after compliance otherwise it will be treated as non-compliance.

Compliance Month- May-24.

B. NAIK
5/4/24
B. NAIK
Co-Opted Member
GRF, Bhawanipatna

K.K. PATTNAIK
05.04.24
K.K. PATTNAIK
MEMBER (Fin.)
MEMBER
Grievance Redressal Forum
TPWODL, Bhawanipatna

R.K. NAIK
05/04/24
R.K. NAIK
PRESIDENT
PRESIDENT
GRF, Bhawanipatna

Copy to: -

1. Sri Bhodeva Rana, At/ PO- Ulikupa, Ps- Narla, Dist- Kalahandi.
2. SDO Elect. Narla, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."